

# Mommy Bear Cleaning Services — Privacy Policy

## 1. Introduction

Mommy Bear Cleaning Services respects your privacy and is committed to protecting your personal information. This policy explains how we collect, use, and safeguard your information.

## 2. Information We Collect

We may collect the following information when you use our services or contact us:

- Name, address, email, and phone number
- Booking details and service history
- Payment information (processed securely through trusted providers)
- Feedback and communications you provide to us

## 3. How We Use Your Information

We use your information to:

- Manage bookings and deliver our cleaning services
- Process payments and send invoices
- Communicate with you about your bookings
- Improve our services and customer experience
- Comply with legal obligations

## 4. How We Share Your Information

- We do not sell your information to third parties.
- We may share necessary details with our trusted team members or contractors to complete your cleaning services.
- We may share information if required by law or to protect our rights.

## 5. Data Security

We take reasonable steps to protect your personal information from misuse, loss, unauthorized access, or disclosure. We use secure systems to store and manage your data.

## 6. Your Rights

You have the right to:

- Request access to your personal information
- Ask us to correct any inaccurate or outdated information
- Withdraw consent for marketing communications at any time

## 7. Cookies & Website Data

Our website may use cookies to improve your Browse experience. You can manage your cookie preferences in your browser settings.

## 8. Changes to This Policy

Mommy Bear Cleaning Services may update this Privacy Policy from time to time. The latest version will always be available on our website.

## 9. Contact Us

If you have any questions about this Privacy Policy or wish to make a request, please contact us at:

- **Email:** [info@mommybearcleaning.com.au](mailto:info@mommybearcleaning.com.au)
- **Phone:** 0449 626 424
- **Address:** 13 Brittanica Street, Officer, VIC

By using our services, you agree to this Privacy Policy.